Whitfield County

Greater Dalton Metropolitan Planning Organization Nondiscrimination / Title VI Program

Adopted: January 20, 2015

Prepared By Greater Dalton Metropolitan Planning Organization

In Cooperation with the Georgia Department of Transportation Federal Highway Administration Federal Transit Administration



Greater Dalton Metropolitan Planning Organization

In accordance with Title VI of the Civil Rights Act of 1964 and other nondiscrimination laws, public participation is solicited without regard to religion, age, race, color, national origin, sex, disability, familial, or income status.

Title VI / Nondiscrimination Policy Statement and Management Commitment to the Title VI Plan

The Greater Dalton Metropolitan Planning Organization (GDMPO) assures the Georgia Department of Transportation that no person shall on the basis of race, color, national origin, age, disability, family or religious status, as provided by Title VI of the Civil Rights Act of 1964, Federal Transit Laws, 49 CFR Part 21 Unlawful Discrimination, Nondiscrimination In Federally-Assisted Programs Of The Department Of Transportation and as per written guidance under FTA Circular 4702.1B, dated October 2012, be excluded from participation in, denied the benefits of, or be otherwise subjected to discrimination or retaliation under any program or activity undertaken by the agency.

GDMPO further agrees to the following responsibilities with respect to its programs and activities:

- 1. Designate a Title VI Liaison that has a responsible position within the organization and access to the recipient's Chief Executive Officer or authorized representative.
- Issue a policy statement signed by the Executive Director or authorized representative, which
 expresses its commitment to the nondiscrimination provisions of Title VI. The policy
 statement shall be circulated throughout the Recipient's organization and to the general
 public. Such information shall be published where appropriate in language other than
 English.
- 3. Insert the clauses of Section III of this plan into every contract subject to the Acts and the Regulations.
- 4. Develop a complaint process and attempt to resolve complaints of discrimination against GDMPO.
- 5. Participate in training offered on the Title VI and other nondiscrimination requirements.
- 6. If reviewed by GDOT or any other state or federal regulatory agency, take affirmative actions to correct any deficiencies found within a reasonable time period.
- 7. Have a process to collect racial and ethnic data on persons impacted by the agency's programs.
- 8. Submit the information required by FTA Circular 4702.1B to the GDOT.

THIS ASSURANCE is given in consideration of and for the purpose of obtaining any and all federal funds, grants, loans, contracts, properties, discounts or other federal financial assistance under all programs and activities and is binding. The person whose signature appears below is authorized to sign this assurance on behalf of the agency.

J. Tyson Ross, Chairman, GDMPO Policy Committee

1-20-15 Date

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I. Introduction & Description of Services

The Greater Dalton Metropolitan Planning Organization submits this Title VI Plan in compliance with Title VI of the Civil Rights Act of 1964, 49 CFR Part 21, and the guidelines of FTA Circular 4702.1B, published October 1, 2012.

The GDMPO is a sub-recipient of FTA funds and provides service in the Greater Dalton Planning Area. A description of the current GDMPO system is included in Appendix A.

Title VI / Nondiscrimination Liaison:

Jacob Bearden – Greater Dalton MPO Coordinator Whitfield County Board of Commissioners (706) 876-2592 301 West Crawford Street, Dalton, Georgia 30720

Alternate Title VI / Nondiscrimination Contact:

Kent Benson – Whitfield County Engineer/Greater Dalton MPO Director Whitfield County Board of Commissioners (706) 275-7552

301 West Crawford Street, Dalton, Georgia 30720

The GDMPO must designate a liaison for Title VI issues and complaints within the organization. The liaison is the focal point for Title VI implementation and monitoring of activities receiving federal financial assistance. Key responsibilities of the Title VI Liaison include:

- Maintain knowledge of Title VI requirements.
- Attend training on Title VI and other nondiscrimination authorities when offered by GDOT or any other regulatory agency.
- Disseminate Title VI information to the public including in languages other than English, when necessary.
- Develop a process to collect data related to race, gender and national origin of service area population to ensure low income, minorities, and other underserved groups are included and not discriminated against.
- Implement procedures for the prompt processing of Title VI complaints.

A. First Time Applicant Requirements

The GDMPO is not a first time applicant for FTA/GDOT funding. The following is a summary of the GDMPO's current and pending federal and state funding.

Current and Pending GDOT Funding

- 1. 5303 Grant, Fiscal Year 2015, \$31,250, Current
- 2. PL Grant, Fiscal Year 2015, \$264,343.93

During the previous three years, GDOT did not complete a Title VI compliance review of the GDMPO. The GDMPO has not been found to be in noncompliance with any civil rights requirements.

B. Title VI Plan Concurrence and Adoption

This Title VI plan received by GDOT concurrence on January 20, 2015. The Plan was approved and adopted by the GDMPO Policy Committee via a proxy vote on January 20, 2015. A copy of the email is included in Appendix B of this Plan.

II. Title VI Notice to the Public

A. Notice to the Public

Recipients must notify the public of its rights under Title VI and include the notice and where it is posted in the Title Plan. The notice must include:

- A statement that the agency operates programs without regard to race, color and national origin.
- A description of the procedures members of the public should follow in order to request additional information on the grantee's nondiscrimination obligations.
- A description of the procedure members of the public should follow in order to file a discrimination complaint against the grantee.

A sample of the notice is included in Appendix C of this Plan. The sample notice should be translated into other languages, as necessary.

B. Notice Posting Locations

The Notice to the Public will be posted at several locations to apprise the public of the GDMPO's obligations under Title VI and to inform them of the protections afforded them under Title VI. At a minimum, the notice will be posted in public areas of the GDMPO's office, including, the reception desk and meeting rooms, and on the GDMPO's website at http://www.whitfieldcountyga.com/eng/mpo.htm.

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III. Title VI Procedures and Compliance

A. Complaint Procedure

Any person who believes he or she has been discriminated against on the basis of race, age, sex, disability, color, or national origin by the GDMPO may file a Title VI complaint by completing and submitting the agency's Title VI Complaint Form (refer to Appendix D). The GDMPO investigates complaints received no more than 180 days after the alleged incident. The GDMPO will process complaints that are complete.

Once the complaint is received, the GDMPO will review it to determine if our office has jurisdiction. The complaint will receive an acknowledgement letter informing him/her whether the complaint will be investigated by our office.

The GDMPO has ninety (90) days to investigate the complaint. If more information is needed to resolve the case, the GDMPO may contact the complainant. The complainant has ten (10) business days from the date of the letter to send requested information to the investigator assigned to the case. If the investigator is not contacted by the complainant or does not receive the additional information within ten (10) business days, the GDMPO can administratively close the case.

After the investigator reviews the complainant, he/she will issue one of two letters to the complainant: a closure letter or a letter of finding (LOF). A closure letter summarizes the allegations and states that there was not a Title VI violation and that the case will be closed. A LOF summarizes the allegations and the interviews regarding the alleged incident, and explains whether any disciplinary action, additional training of the staff member, or other action will occur. If the complainant wishes to appeal the decision, he/she has seven (7) days to do so from the time he/she receives the closure letter or the LOF.

The complaint procedure will be made available to the public on the GDMPO's website (http://www.whitfieldcountyga.com/eng/mpo.htm).

B. Complaint Form

A copy of the complaint form is provided in Appendix D and on the GDMPO's website (http://www.whitfieldcountyga.com/eng/mpo.htm).

C. Record Retention and Reporting Policy

FTA requires that all direct and primary recipients (GDOT) document their compliance by submitting a Title VI Plan to their FTA regional civil rights officer once every three (3) years. The GDMPO will submit Title VI Plans to GDOT for concurrence on an annual basis or any time a major change in the Plan occurs.

Compliance records and all Title VI related documents will be retained for a minimum of three (3) years and reported to the primary recipient annually.

D. Sub-recipient Assistance and Monitoring

The GDMPO does not have any sub-recipients to provide monitoring and assistance. As a sub-recipient to GDOT, the GDMPO utilizes the sub-recipient assistance and monitoring

provided by GDOT, as needed. In the future, id the GDMPO has sub-recipients, it will provide assistance and monitoring as required by FTA Circular 4702.1B.

E. Sub-recipients and Subcontractors

The GDMPO is responsible for ensuring that subcontractors (TPOs) are in compliance with Title VI requirements. Sub recipients may not discriminate in the selection and retention of any subcontractors. Subcontractors also may not discriminate in the selection and retention of any subcontractors. The GDMPO, subcontractors, and/or TPOs may not discriminate in their employment practices in connection with federally assisted projects. Subcontractors and TPOs are not required to prepare or submit a Title VI Plan. However, the following nondiscrimination clauses will be inserted into every contract with contractors and subcontractors subject to Title VI regulations.

Nondiscrimination Clauses

During the performance of a contract, the contractor, for itself, its assignees and successors in interest must agree to the following clauses:

- 1. **Compliance with Regulations:** The Contractor shall comply with the Regulations relative to nondiscrimination in Federally-assisted programs of the U.S. Department of Transportation (hereinafter, "USDOT") Title 49, Code of Federal Regulations, Part 21, as they may be amended from time to time, (hereinafter referred to as the Regulations), which are herein incorporated by reference and made a part of this Agreement.
- 2. **Nondiscrimination:** The Contractor, with regard to the work performed during the contract, shall not discriminate on the basis of race, color, national origin, sex, age, disability, religion or family status in the selection and retention of subcontractors, including procurements of materials and leases of equipment. The Contractor shall not participate either directly or indirectly in the discrimination prohibited by section 21.5 of the Regulations, including employment practices when the contract covers a program set forth in Appendix B of the Regulations.
- 3. Solicitations for Subcontractors, including Procurements of Materials and Equipment: In all solicitations made by the Contractor, either by competitive bidding or negotiation for work to be performed under a subcontract, including procurements of materials or leases of equipment; each potential subcontractor or supplier shall be notified by the Contractor of the subcontractor's obligations under this contract and the Regulations relative to nondiscrimination on the basis of race, color, national origin, sex, age, disability, religion or family status.
- 4. Information and Reports: The Contractor shall provide all information and reports required by the Regulations or directives issued pursuant thereto, and shall permit access to its books, records, accounts, other sources of information, and its facilities as may be determined by the Georgia Department of Transportation and/or the Federal Transit Administration, to be pertinent to ascertain compliance with such Regulations, orders and instructions. Where any information required of a Contractor is in the

exclusive possession of another who fails or refuses to furnish this information the Contractor shall so certify to the *Georgia Department of Transportation*, and/or the *Federal Transit Administration*, as appropriate, and shall set forth what efforts it has made to obtain the information.

- 5. **Sanctions for Noncompliance:** In the event of the Contractor's noncompliance with the nondiscrimination provisions of this contract, the GDMPO shall impose contract sanctions as appropriate, including, but not limited to:
 - a. withholding of payments to the Contractor under the contract until the Contractor complies, and/or
 - b. cancellation, termination or suspension of the contract, in whole or in part.
- 6. **Incorporation of Provisions:** The Contractor shall include the provisions of paragraphs (1) through (6) in every subcontract, including procurement of materials and leases of equipment, unless exempt by the Regulations, or directives issued pursuant thereto. The Contractor shall take such action with respect to any subcontract or procurement as the GDMPO, Georgia Department of Transportation, and/or the Federal Transit Administration, may direct as a means of enforcing such provisions including sanctions for noncompliance.

Disadvantaged Business Enterprise (DBE) Policy

As a condition of your agreement with GDOT, the GDMPO and its contractors and subcontractors agree to ensure that Disadvantaged Business Enterprises as defined in 49 CFR Part 26, as amended, have the opportunity to participate in the performance of contracts. The GDMPO and its contractor and subcontractors shall not discriminate on the basis of race, color, national origin, or sex in the performance of any contract. The contractor shall carry out applicable requirements of 49 CFR Part 26 in the award and administration of GDOT-assisted contracts. Failure by the contractor to carry out these requirements is a material breach of this contract, which may result in the termination of the contract or such other remedy as the recipient deems appropriate.

E-Verify

As a condition of your agreement with GDOT, vendors and contractors of The GDMPO shall utilize the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all new employees hired by the vendor or contractor while contracted with The GDMPO. Additionally, vendors and contractors shall expressly require any subcontractors performing work or providing services pursuant to work for The GDMPO shall likewise utilize the U.S. Department of Homeland Security's E-Verify system to verify the employment eligibility of all new employees hired by the subcontractor while working for The GDMPO.

IV. Title VI Investigations, Complaints, and Lawsuits

In accordance with 49 CFR 21.9(b) and other nondiscrimination regulations, the GDMPO must record and report any investigations, complaints, or lawsuits involving allegations of discrimination. The records of these events shall include the date the investigation, lawsuit, or complaint was filed; a summary of the allegations; the status of the investigation, lawsuit, or complaint; and actions taken by the GDMPO in response; and final findings related to the investigation, lawsuit, or complaint. The records for the previous three (3) years shall be included in the Title VI Plan when it is submitted to GDOT.

The GDMPO has had no investigations, complaints, or lawsuits involving allegations of discrimination on the basis of race, age, sex, disability, color, or national origin over the past three (3) years.

V. Public Participation Plan

The Public Participation Plan (PPP) for the GDMPO was developed to ensure all members of the public, including minorities and Limited English Proficient (LEP) populations, are encouraged to participate in the decision making process for the GDMPO. Policy and service delivery decisions need to take into consideration community sentiment and public opinion based upon well-executed outreach efforts. The public outreach strategies described in the PPP are designed to provide the public with effective access to information about the GDMPO services and to provide a variety of efficient and convenient methods for receiving and considering public comment prior to implementing changes to services. The PPP is included as Appendix E to this Title VI Plan.

Current Outreach Efforts

The GDMPO is required to submit a summary of outreach efforts made over the past three (3) years. The following is a list and short description of the GDMPO's recent, current, and planned outreach activities. All Public Service Announcements, informing the public of upcoming events or plans within the GDMPO, can be found on the organization's web page, http://www.whitfieldcountyga.com/eng/mpo.htm.

- 1. **Public Meetings** Periodically, the GDMPO hosts joint committee meetings, whereas, the public is invited to join and discuss open issues. The meetings are advertised in the local paper and on a local radio station prior to the meetings. The GDMPO plans to continue to invite the public to all meetings.
- 2. **Public Documents** The GDMPO distributes copies of all documents to the public before final approval. These documents are placed at public locations, throughout the planning area, for public review and comment.

VI. Language Assistance Plan

The GDMPO operates a planning service within the Greater Dalton Planning Area. The Language Assistance Plan (LAP) Plan has been prepared to address the GDMPO's responsibilities as they relate to the needs of individuals with Limited English Proficiency (LEP). Individuals, who have a limited ability to read, write, speak or understand English are LEP. The LAP Plan is included in this Title VI Plan as Appendix F.

VII.	Transit	Planning	and Advisory	y Boards
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The GDMPO does not have a transit-related committee or board, therefore this requirement does not apply.

VIII. System-Wide Service Standards and Service Policies

The GDMPO is a Metropolitan Planning Organization.

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IX. Appendices

Appendix A Current System Description

Appendix B Title VI Plan Adoption Meeting Minutes and GDOT Concurrence Letter

Appendix C Title VI Notice to the Public

Appendix D Title VI Complaint Form

Appendix E Public Participation Plan

Appendix F Limited English Proficiency Plan

Appendix G Operating Area Language Data

Appendix H Demographic Maps

Appendix A Current System Description

Current System Description

1. Overview

The GDMPO's current and long-term focus as a metropolitan planning organization is on maintaining the best-coordinated metropolitan planning organization possible, for the planning area. Our goal is to create a comprehensive, cooperative, and continuing planning process.

2. Organizational Structure

The GDMPO's organization is made up of two (2) full-time employees. The Coordinator is responsible for all of the day-to-day operations of the organization and reports directly to the Whitfield County Engineer. The Policy Committee, the decision-making body of the GDMPO, oversees operations performed by the organization. The Policy Committee is committed to this program. Any questions or comments may be submitted to either the Coordinator or the Whitfield County Engineer. The GDMPO encourages the public to attend meetings to voice any concerns.

3. Training and Management

The GDMPO is committed to remaining up to date on all Title VI regulations and ensuring the organization remains compliant. The Title VI / Nondiscrimination Liaison will attend Civil Rights training annually to ensure compliance is maintained.

Appendix B

Title VI Plan Adoption Meeting Minutes and GDOT Concurrence Letter

The Title VI Plan for the Greater Dalton Metropolitan Planning Organization was approved on January 20, 2015 via Proxy Vote of the Policy Committee. In accordance with Article VI of the Policy Committee Bylaws, a proxy vote can be utilized as a decision-making tool. Currently, there are nine (9) Policy Committee Members and five (5) members have voted to approve the Plan, therefore, a quorum has been sufficed. The voting members include:

Mike Babb - Vice Chair of the Policy Committee - Whitfield County Board of Commissioners Chairman

Ty Ross – Policy Committee Chairman – City of Dalton Administrator

Radney Simpson – Policy Committee Member – Assistant State Transportation Planning Administrator

Ron Shinnick - Policy Committee Member - Mayor of Cohutta

Mark Gibson – Policy Committee Secretary – Whitfield County Administrator

Jacob Bearden

From: Jacob Bearden

Sent: Thursday, January 15, 2015 4:26 PM

To: tross; 'Mike Brown'; Mark Gibson; Mike Babb; 'mayorgowin@cityoftunnelhill.com';

'rshinnick@townofcohutta.com'; Brittany Pittman - Murray County Commissioner (bpittman@murraycountyga.gov); 'to'gwin@cityofdalton-qa.gov'; Radney Simpson

(rsimpson@dot.ga.gov)

Cc: Kent Benson

Subject: Greater Dalton MPO Title VI Plan - Proxy Vote

Attachments: Greater Dalton MPO_Title VI Plan.pdf

Importance: High

Good Afternoon,

In November of 2014, the Policy Committee voted to approve the Draft Title VI Plan for the MPO. Once the draft was approved, it was submitted to the Georgia Department of Transportation (GDOT) for review. However, before the review process can be closed, GDOT has requested the Policy Committee vote to finalize the draft as the Greater Dalton MPO's Title VI Plan.

Background:

On July 2, 1964, President Lyndon Johnson signed the Civil Rights Act of 1964 into law. The Civil rights Act prohibited discrimination based on race, color, or national origin and ended segregation in schools, at the workplace, and at facilities known as "public accommodations." Unfortunately, the act did not end segregation. Various entities, receiving Federal financial assistance, were still discriminating within their practice. Upon the receipt of Federal financial assistance, the Federal Government becomes a stakeholder in the practice receiving the assistance. Thus, the Federal Government becomes liable for any discriminatory actions. Title VI provides: "No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance." Therefore, a Title VI program must be in place, as a preventative measure, to discourage discrimination. In October of 2012, the FTA issued new requirements, through FTA Circular 4702.1B, regarding Title VI and we must now have a Title VI Plan to provide an outline for the implementation of our Title VI program. The Plan includes the Public Participation Plan (i.e. public outreach methods), commitment to E-Verify, commitment to the Disadvantaged Business Enterprises, our Language Assistance Plan (i.e. efforts made to involve Limited English Proficient citizens), and the MPO's commitment to remaining current with all nondiscrimination regulations.

Please review the attached The Title VI Plan for the Greater Dalton MPO. In accordance with Article VI of the Policy Committee Bylaws, and due to the time sensitive request from GDOT, this will serve as a PROXY VOTE for the Plan. If no further clarification is necessary, please respond with a *Yes* or *No* vote.

I appreciate your time and assistance.

Please contact me at 706-876-2592 (JBearden@WhitfieldCountyGA.com) with any questions.

Respectfully, Jacob

Jacob Bearden GDMPO Coordinator/Assistant Stormwater Engineer Whitfield County Board of Commissioners

Appendix C Title VI Notice to the Public

Notifying the Public of Rights Under Title VI

The Greater Dalton Metropolitan Planning Organization

- The Greater Dalton MPO values diversity and encourages input from all interested in the transportation planning process. The organization operates its programs and services without regard to race, age, sex, disability, color, and national origin in accordance with the Civil Rights Act. The organization does not tolerate discrimination in any program or activity. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI or any other federal and state nondiscrimination regulation may file a complaint with the GDMPO.
- For more information on the GDMPO's civil rights program, and the procedures to file a complaint, contact Jacob Bearden, ((706) 876-2592); email jbearden@whitfieldcountyga.com; or visit our administrative office at 301 West Crawford Street, Dalton, Georgia 30720. For more information, visit http://www.whitfieldcountyga.com/eng/mpo.htm.
- If information is needed in another language, contact Jackie Carlo at (706) 275-7500
- You may also file your complaint directly with the FTA, FHWA, or the US Department of Justice at:

Federal Transit Administration Office of Civil Rights Attention: Title VI Program Coordinator East Building, 5th Floor – TCR 1200 New Jersey Ave., SE Washington, DC 20590

Federal Highway Administration Office of Civil Rights 1200 New Jersey Ave., SE Washington, DC 20590 Or (202) 366-0693 or Fax: (202) 366-1599 or TTY: (202) 366-5751

United States Department of Justice Civil Rights Division (202) 514-4609 Telephone Device for the Deaf (TTY) (202) 514-0716

Appendix D Title VI Complaint Form

The Greater Dalton Metropolitan Planning Organization

Title VI / Discrimination Complaint Form

Section I:					
Name:					
Address:					
Telephone (Home): Te			Telephone (Work):		
Electronic Mail Address:					
Accessible Format	Large Print		Audio Tape		
Requirements?	TDD		Other		
Section II:					
Are you filing this complaint on	your own behalf?		Yes*	No	
*If you answered "yes" to this q	uestion, go to Section III.				
If not, please supply the name a	nd relationship of the person	for whom you			
are complaining:					
Please explain why you have fil	ed for a third party:		<u> </u>		
Please confirm that you have ob	tained the permission of the	aggrieved	Yes	No	
party if you are filing on behalf		uggiie vou		110	
Section III:					
I believe the d	liscrimination I experienced v	was based on (ch	neck all that apply):		
	[] Color	[] National O		[] Age	
[] Disability			Religious Status	[] Other	
(explain)			Kengious Status	[] Other	
Date of Alleg	ed Discrimination (Month, D	ay, Year):			
_		-	helieve vou were di	scriminated against	
Explain as clearly as possible what happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the					
person(s) who discriminated against you (if known) as well as names and contact information of					
any witnesses. If more space is needed, please use the back of this form.					
Section IV					
Have you previously filed a Titl	e VI complaint with this age	ncy?	Yes	No	

Section V	
	Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?
	[] Yes [] No
	If yes, check all that apply:
	[] Federal Agency:
	[] Federal Court [] State Agency
	[] State Court [] Local Agency
	Please provide information about a contact person at the agency/court where the complaint was filed.
Name:	
Title:	
Agency:	
Address:	
Telephone:	
	Section VI
Name of agenc	ey complaint is against:
Contact person	
Title:	
Telephone nun	ıber:
	h any written materials or other information that you think is relevant to your complaint. date required below
Signature	Date
Please submit t	this form in person at the address below, or mail this form to:
Jacob Bearden 301 West Crav	

Dalton, GA 30720

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Sistema de Transportacion de el Condado de Whitfield

Titulo VI: Formulario de Queja

Sección I:					
Nombre:					
Dirección:					
Teléfono (Casa): Telé			léfono (Trabajo):		
Correo electrónico :					
Formato Accesible	Impresiones Grande		Cinta de audio		
Requerido?	TDD		Otro		
Sección II:					
¿Está presentando esta queja er	n su propio nombre?		Si*	No	
*Si usted contestó "Si" a esta pr	egunta, pase a la Sección III.		•		
Si no es así, por favor indique el nombre y la relación de la persona para la cual se está quejando:					
Por favor, explique por qué uste tercero:	d se ha presentado para un				
Por favor, confirme que ha obtenido el permiso de la persona perjudicada, si usted está presentando en nombre de un tercero.					
Sección III:					
Creo que la discriminación que e	experimenté fue basado en (N	Marque todo lo d	que corresponda):		
[] Raza [] Edad] Color []Sex		[] Origen Nacional	[]	
[] Discapacidad []	Estado Familiar o Religiosa	[] Otra (Explique)		
Fecha de la discriminación Presu	unta (Mes, Día, año):				
Explique lo más claramente posible lo que paso y por qué cree que fue discriminado. Describa todas las personas que estuvieron involucradas. Incluya el nombre y la información de contacto de la persona(s) que lo discriminaron es su contra (si se conoce), así como los nombres y la información de contacto de los testigos. Si necesita más espacio, por favor utilice el reverso de este formulario.					
Sección IV					
¿Ha presentado previamente un	na queja del Título VI con est	a agencia?	Si	No	

Sección V		
¿Ha presentado esta queja ante cualquier otra agencia Federal, Es Estatal?	tatal o local, o con cualquier corte Federal o	
[] Si [] No		
En caso afirmativo, marque lo que corresponda:		
[] Agencia Federal:		
[] Corte Federal	[] Agencia Estatal	
[] Corte Estatal	[] Agencia Local	
Por favor proporcione información sobre una persona de contacto	en la agencia/corte donde se presentó la queja.	
Nombre:		
Titule:		
Agencia:		
Dirección:		
Teléfono:		
Sección VI		
Nombre de la agencia que la queja es en contra:		
Persona de Contacto:		
Titulo:		
Numero de Teléfono:		
Usted puede adjuntar cualquier material escrito o cualquier otra información que usted piense que es relevante para su queja. Firma y Fecha se requiere abajo		
Firma	Fecha	
Por favor entregue este formulario en persona a la direcc	ión abajo, o envié este formulario a:	
Jacob Bearden – Title VI Liaison 301 West Crawford Street Dalton, Georgia 30720		

Appendix E Public Participation Plan (PPP)

A. Overview

1. Historical Background and Development of the Greater Dalton Metropolitan Planning Organization (GDMPO)

A Metropolitan Planning Organization (MPO) is a transportation policy-making organization composed of representatives from local governments, transportation agencies, and technical advisors. The Federal Surface Transportation Assistance Act of 1973 required the formation of an MPO for any urbanized area with a population greater than 50,000. In 2010, the U.S. Census declared Whitfield County's population to be 102,599. MPOs were created to ensure existing and future expenditures for transportation projects and programs were based on a comprehensive, cooperative, and continuing (3-C) planning process. Federal funding for transportation projects and programs are channeled through this planning process.

As a result of the 2000 Census, the U.S. Bureau of the Census designated Dalton, Georgia as a new Urbanized Area (UA) on May 1, 2002. The Dalton UA is now required by Title 23, Section 134 of the United States Code to have a comprehensive transportation planning process to be eligible for federal transportation funds.

Through resolutions adopted by the Whitfield County Board of Commissioners and the Mayor and Council of the City of Dalton and upon request of the Commissioner of the Georgia Department of Transportation, the Governor of Georgia designated the North Georgia Regional Development Center (NGRDC) as the MPO for the Dalton Urbanized Area and as the recipient of Federal transportation planning funds. The NGRDC operated the MPO through 2009.

Through resolutions adopted by the Whitfield County Board of Commissioners, the Mayor and Council of the Cities of Dalton, Tunnel Hill and Varnell, and upon request of the Commissioner of the Georgia Department of Transportation and the Governor of Georgia redesignated the GDMPO through Whitfield County as the MPO for the Dalton Urbanized Area and as the recipient of Federal transportation planning funds.

This re-designation placed the Dalton-Whitfield County Urban Area under the provisions of the Federal-Aid-Highway Acts and the Urban Mass Transportation Act of 1964, as amended, which require a "continuing, comprehensive, and cooperative (3-C)" transportation planning process. Subsequent to this re-designation, the GDMPO established the Policy and Technical Coordinating Committees.

2. Purpose of the Participation Plan

The objective of the Participation Plan is to assure that the concerns and issues of everyone with a stake in transportation decisions are identified and addressed in the development of the policies, programs, plans and projects being proposed for the area. The Participation Plan is developed through a consultation process to provide realistic opportunities for interested parties to express their views on transportation issues and to become active participants in the regional planning and transportation "3-C" metropolitan decision making process.

3. Importance of Public Transportation

Without meaningful public participation, there is a risk of making less than optimal decisions due to lack of input from interested parties who can bring comments and opinions to edify the local transportation decision process. Public participation should be more than just fulfilling a statutory obligation. Neglecting public participation can result in unnecessary delays, litigation, and erode public trust. True public participation is central to good decision-making.

B. Transportation Planning

a. The Transportation Planning Process

Transportation planning in the Greater Dalton Metropolitan Area can provide the information, tools and public input needed to improve the performance of its transportation system. Transportation planning should reflect the metropolitan area's vision for its future. It should include considerations of possible strategies; an evaluation procedure that include different viewpoints; participation by relevant transportation agencies and organizations; and, an open, timely, and meaningful involvement of the public. Consideration of the links between transportation and other needs of the community should be crucial in transportation decision-making. These links are illustrated below:

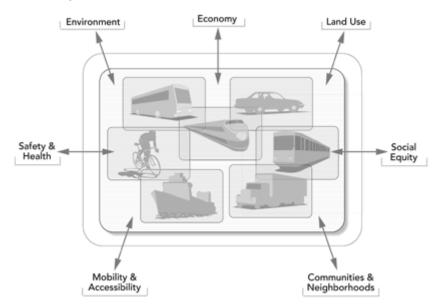


Figure 1 (The Metropolitan Planning Process: Key Issues, 2001)

The goal of the GDMPO is to maintain a continuing, comprehensive, and cooperative transportation planning process. Led by two MPO committees, described in Section B below, the process is designed to encourage involvement by all interested groups, such as the business community, neighborhood associations, environmental organizations, social service agencies, educational institutions and the general public. The GDMPO coordinates with local governments, local transportation agencies, the Georgia Department of Transportation and Federal Highway and Transit Administrations to facilitate the planning process. It is essential to extend public participation to include people who have been traditionally underserved by the transportation system and services in the metropolitan area. The transportation process is illustrated below:

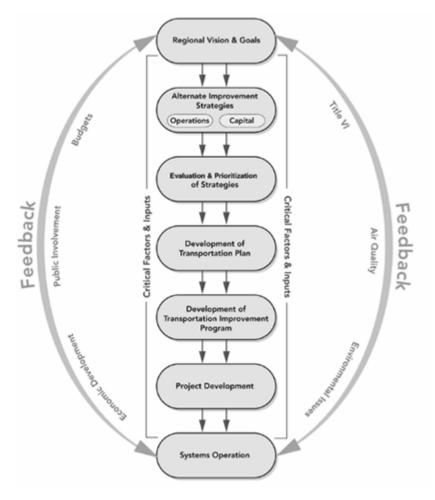


Figure 2 (The Metropolitan Planning Process: Key Issues, 2001)

b. The Functions of the GDMPO Committees and the Professional Staff

Policy Committee:

The Policy Committee is the forum for cooperative decision-making and is composed of the principal elected officials of the participating governments as well as appointed officials of agencies that oversee or operate major transportation modes within the MPO area. The Policy Committee can make recommendations for consideration for members of the Technical Coordinating Committee, but they do not appoint TCC members. The Policy Committee reviews and approves all transportation plans and programs resulting from the Dalton-Whitfield County Urban Transportation Study and ensures that a continuing, comprehensive, and cooperative transportation planning process is maintained. The PC meets as needed on a quarterly to bi-monthly basis with a 15-minute public comment period set-aside on every meeting agenda. The PC meeting schedule is listed on the MPO's website.

Technical Coordinating Committee (TCC):

The Technical Coordinating Committee is composed of representatives from public agencies having transportation or transportation related planning, programming, and/or implementation responsibilities within the Urban Area. The TCC provides technical assistance to the Policy Committee and recommends transportation plans and programs for consideration and approval by the Policy Committee. The TCC meets as needed on a monthly basis with a 15-minute public comment period set-aside on every meeting agenda. The TCC meeting schedule is listed on the MPO's website.

Technical Advisors (TA):

The TA educate and inform the PC and TCC on matters of public interest important to individuals and citizen groups regarding the Dalton-Whitfield County Urban Area Transportation Plan, study findings, and recommendations. The advisors assists in the development and maintenance of the PP, and all members are invited to attend all PC and TCC meetings. Technical Advisors are asked to serve the GDMPO, but they are not formally appointed.

The Whitfield County GDMPO:

The Whitfield County GDMPO is designated as the MPO for Dalton and Whitfield County and it employs professional engineers, planners, and coordinators who provide professional services for the MPO committees.

c. The Six Core Functions of a Metropolitan Planning Organization:

4. Establish a Setting:

Establish and manage a fair and impartial setting for effective regional decision making in the metropolitan area.

5. Evaluate Alternatives:

Evaluate transportation alternatives in context with the geography, nature of existing transportation issues and available options. Evaluation is included in planning activities outlined in the Unified Planning Work Program (UPWP).

6. Develop a Unified Planning Work Program (UPWP):

Develop an annual work program outlining the transportation planning activities to be performed by the MPO.

7. Maintain a Long Range Transportation Plan (LRTP):

Develop and update a LRTP for the Urban Area covering a planning horizon of at least twenty years to promote the following:

- a) Mobility, access, and safety for people and good.
- b) Efficient transportation system performance and preservation.
- c) Quality of life.

8. Develop a Transportation Improvement Program (TIP):

Develop a program based on the LRTP and designed to serve the area's goals, using expenditure, regulations, operating, management and financial tools.

9. Public Involvement:

The MPO, through meeting notices, announcements and publications, involves the general public, including the underserved population, in the five functions listed above.

d. Regulatory Requirements for Participation and Consultation

i. Federal SAFETEA-LU Requirements

The Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) was enacted August 10, 2005, as Public Law 109-59 and authorizes the Federal Surface Transportation Programs for a five year period from 2005-2009. The SAFETEA-LU Act requires the MPO's to provide for consideration of projects and strategies that will serve to advance eight transportation-planning factors identified under SAFETEA-LU as follows [per Section 6001(h)]:

- 1. Support the economic vitality of the metropolitan area, especially by enabling global competitiveness, productivity and efficiency while promoting consistency among transportation improvements and state and local planned growth and economic development patterns.
- 2. Increase safety of the transportation system for motorized and non-motorized users.
- 3. Increase security of the transportation system for motorized/non-motorized users.
- 4. Increase the accessibility and mobility of people and for freight.
- 5. Protect the environment, promote energy conservation, improve quality of life and promote consistency between transportation improvements and State and local planned growth and economic development patterns.
- 6. Enhance the integration and connectivity of the transportation system, across and between modes, for people and freight.
- 7. Promote efficient system management and operation.
- 8. Emphasize the preservation of the existing transportation system.

ii. Consultation

Under SAFETEA-LU, the MPO is encouraged to consult as appropriate with other planning agencies or officials that are responsible for, or that are affected by transportation improvements within the MPO boundary area, including state and local planned growth, economic development, environmental protection, historic preservation, airport operations, freight movements and providers of non-emergency transportation services that receive federal funds other than from the Georgia Department of Transportation.

The MPO shall consult, as appropriate, with state and local agencies responsible for land use management, natural resources, environmental protection, conservation and historic preservation concerning the development of the Long-Range Transportation Plan (LRTP) and Transportation Improvement Program (TIP) under Section 6001(i)(4)(A) of SAFETEA-LU. The consultation shall involve the following, as appropriate and if available:

- 1. The comparison of the long-range transportation projects and plans with State conservation plans or maps and/or;
- 2. Comparison of long-range transportation plans to inventories of natural or historic resources, per Section 6001 (i)(4)(B) of SAFETEA-LU.

To meet the consultation requirement, the Dalton MPO will work with the Federal, State, land management and regulatory agencies listed in Appendix C to participate in the development and updates to the LRTP to identify potential environmental mitigation activities and potential areas to carry out these activities early on. Additionally, the Georgia Department of Transportation completed a Resource Agency Consultation Process in October 2006. Its primary function is to provide MPO's with methods on gathering information and consulting with certain State and Federal agencies. The plan is intended to accomplish the following:

- 1. Build environmentally and socially responsible programs/plans.
- 2. Provide policies which MPO's can use to consult with state and federal agencies.
- 3. Reduce risk from delays and negative environmental impacts.

For the two main planning products, the Statewide Transportation Plan (SWTP) and the Statewide Transportation Improvement Program (STIP), GDOT has identified outreach techniques to the public such as a stakeholder advisory committee, planning forums, focus groups, media outreach, targeted mailing lists, newsletters, public information materials, GDOT web site, speakers bureau, GDOT Toll-free number, district communications officers, activities for traditionally under-served communities, public meetings and meetings with local officials.

The MPO shall provide citizens, affected public agencies, representatives of public transportation employees, freight shippers, providers of freight transportation services, private providers of transportation, representatives of users of public transportation, representatives of users of pedestrians and bicycle facilities, representatives of the disabled and other interested parties with a reasonable opportunity to comment on the long-range transportation plan, the TIP and major revisions. To meet this requirement, the Greater Dalton MPO will provide agencies listed in Appendix C reasonable opportunities to review and provide comments on draft documents, including the LRTP, TIP, Participation Plan and other planning documents.

The MPO's Participation Plan shall be developed in consultation with all interested parties; and shall provide that all interested parties have reasonable opportunities to comment on the contents of the LRTP and TIP updates and all major revisions.

2. Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations, 1994:

"Each Federal Agency shall make achieving environmental justice part of its mission by identifying and addressing, as appropriate, disproportionately high and adverse human health or environmental effects of its programs, policies and activities on minority populations and low-income populations."

The MPO, created through Federal law, has the responsibility of incorporating environmental justice into transportation planning. The goal of environmental justice is to ensure that services and benefits are fairly distributed to all people, regardless of race, national origin or income, and that they have access to meaningful participation in transportation planning. Through the following, this goal can be achieved:

- Avoiding, minimizing or mitigating disproportionately high and adverse human health and environmental effects, including social and economic effects, on minority and lowincome populations.
- 2. Ensuring low-income and minorities are properly notified of public meetings and documents through announcements in their cultural media and centers.
- 3. Ensuring that statistics be collected about minority/low-income communities, and that data is used to properly assess and improve possible inequities.
- 4. Incorporating this information and data into the decision making process.

3. State Regulations – Georgia Planning Act of 1989:

Under the rules of the Georgia Department of Community Affairs created by the Georgia Planning Act, the planning process, "must be conducted with adequate public participation, to insure that identified needs, vision, goals and implementation strategies adopted by the community are reflective of community values, drives and intentions and can be implemented (with adequate public support) through community investments, initiatives, regulations and programs."

4. Georgia Open Meetings Act:

The Georgia Open Meetings Act governs the methods by which public meetings are conducted. All requirements are articulated in Chapter 14, Section 50.14.1-6 of the Official Georgia Code Annotated. For detailed view of the law, visit the Attorney General's Webpage at:

http://law.ga.gov/sites/law.ga.gov/files/imported/vgn/images/portal/cit_1210/62/49/18639370 6OMA M 2012 Act correctly formatted.pdf

C. Participation Plan Process

1. General Guidelines:

The Participation Plan is intended to develop reasonable opportunities for public participation of interested parties. The plan is intended to establish best practices that will allow for proper decision making of the transportation plans that are developed by the MPO. In the public participation process the MPO shall adhere to the following:

- 1. Provide timely information about transportation issues and processes to citizens, affected public agencies, transportation agencies and providers and other interested parties and segments of the community affected by transportation plans, programs and projects (including, but not limited to, local jurisdiction concerns).
- 2. Provide public access to technical and policy information used in creating the LRTP, the TIP, and other transportation plans and projects, and conduct open public meetings where matters related to transportation programs are being considered.
- 3. Give adequate public notice of public involvement activities and sufficient time to allow for public review and comment at key decision points, including, but not limited to, approval of the LRTP, the TIP and other transportation plans and projects. If the final draft of any transportation plan differs significantly from the one made available for public comment, additional viewing opportunities will be made available by the MPO.
- 4. Respond in writing to public input. When significant comments are received on draft transportation plans through public participation or interagency consultation processes, reports on the disposition of comments will be part of the final plan.
- 5. Request the needs of those traditionally underserved by the current transportation planning process such as, minorities, the transportation disadvantaged, elderly, persons with disabilities and low income households.
- 6. Provide forty-five calendar day public comment/review period prior to adoption of the Participation Plan and/or amendments. Notice to be advertised in the Dalton Citizen, social media websites, and La Voz newspapers with general circulation throughout Whitfield County. Prior notice will also be sent to the entire MPO mailing list.
- 7. Provide thirty calendar day public comment/review period prior to adoption of the LRTP, the TIP, Bicycle and/or Pedestrian Plans, Transit Plans, any formal amendments or updates and other suitable transportation plans and/or projects.
- 8. Coordinate the Participation Process with statewide Participation Processes whenever possible to enhance public consideration of the issues, plans and programs, and reduce redundancies and costs (The GDMPO will follow public participation protocol as outlined in the GDOT Amendment Process).

D. GDMPO Policy for Citizen Input:

Public participation is important in the transportation planning process to gain citizen insights and ideas about transportation needs, issues and improvement proposals. Because of this, citizens and groups are welcome to attend all MPO Committee meetings. The GDMPO has implemented the following official policies and procedures for citizen's wishing to address the MPO Committees at meetings:

- All meetings of the GDMPO are open to the public and 15 minutes are designated for the
 public to address questions or comments on any agenda item for that meeting. Each
 individual may speak up to three minutes in the order they signed in. If many people wish
 to talk on the same subject, with the same concerns or issues, it is suggested a
 spokesperson be selected to represent the group in order to cover all issues and avoid
 redundancy.
- 2. Following a citizen address in item #1 above, the matter can be added to the agenda of the Committee meeting for discussion/action by a majority vote of the members present and/or the matter can be referred to other resources, (i.e., staff, consultant, GDOT, TCC) as determined by the committee, for study, analysis, and recommendations.
- 3. A citizen or representative of a group desiring to formally address an MPO Committee on any MPO or agenda related item shall make a request to do so with the MPO Transportation Planner ten days prior to the meeting. The MPO Transportation Planner shall place the item on the agenda of the next meeting of the committee for a decision by a majority vote of the members present on the request.
- 4. All citizens and representatives of citizen groups directly addressing an MPO Committee shall sign in with their full name and provide contact information that shall at a minimum include an e-mail address and telephone number to enable follow up contact for reporting actions, recommendations or referrals made by the committee.
- 5. A record of citizen addresses shall be made in the minutes of the committee meeting and may include meeting recordings, maps, written submissions, photographs, video, etc. provided by citizens at the committee meeting.
- 6. When an issue is not resolved at an MPO Committee meeting, a report of the follow up action shall be provided in writing to the citizen at the e-mail address provided.

E. Participation Opportunities for MPO Planning Documents:

a. Unified Planning Work Program (UPWP):

The MPO committees will review proposed transportation planning activities for inclusion in the UPWP. This work program will serve as the basis for the preparation of a transportation-planning contract for the following fiscal year.

1. UPWP Opportunity for Review and Comment:

The draft UPWP will be presented to the Policy Committee along with comments from other MPO committees. After periodic review/input by the MPO committees and the GDOT, the UPWP will be adopted and sent to the GDOT. —Additional participation opportunities: If the draft UPWP changes significantly from the version given to the MPO committees, an additional review period will be provided by the MPO.

2. Long Range Transportation Plan (LRTP):

The LRTP is the MPO's 20-year plan and outlines the MPO's goals and objectives. The GDMPO staff will review demographics, land use patterns, environmentally sensitive areas, and economic development in the MPO boundary area to identify trends, patterns, and transportation system needs in creating the 2040 LRTP Update which is currently under development.

1. LRTP Opportunity for Review and Comment:

Input is gathered from the MPO committees, local governments, citizens and interested parties through formal and informal meetings when LRTP updates or amendments are needed. The revised document is available through the MPO and on the MPO website and a public hearing is held for public review. After the public hearing the draft LRTP is available for review and comment for thirty days at public sites and will then be officially adopted by the MPO. Every five years from the adoption of the initial LRTP, the plan will be reappraised, updated and approved by the MPO Policy Committee. This cycle will allow the LRTP to always maintain a 20-year horizon. -Additional participation opportunities: If the draft LRTP changes significantly from the previous version, an additional review period will be provided for by the MPO.

3. Transportation Improvement Program (TIP):

The TIP outlines transportation improvements for a four-year period and is prepared annually. The TIP describes the type, costs, location, completion schedule, and funding sources for projects first identified in the LRTP. The TIP also contains an annual listing of projects completed in the previous year. Special consideration will be given to bicycle and pedestrian projects.

1. TIP Opportunity for Review and Comment:

Draft TIPs are made available for public review and comment for a 30-day period at the public sites listed in the Section IV.D.4 of this plan and will then be officially adopted by the MPO. –Additional participation opportunities: If the draft TIP changes significantly from the previous version, an additional review period will be provided for by the MPO.

4. Participation Plan (PP):

The PP provides the GDMPO a formal process to allow interested parties to get involved and understand the transportation decision making process. The PP is developed in consultation with interested parties listed in Section III.C.1. Final approval of the PP is by the MPO Policy Committee.

1. PP Opportunity for Review and Comment:

Federal regulations require a 45-day comment and review period. Comments are taken, addressed, and filed with the MPO. -Additional participation opportunities: If the draft plan changes significantly from the version given to the public to review, and additional review period will be provided by the MPO.

F. Outreach Methods:

a. GDMPO Website:

The site was established to provide information about the MPO process, members, meeting times, and contact information. Work products, like the TIP, LRTP, UPWP, etc. are also available on the website. Special announcements are made when these documents are up for public review and comments. The documents are made available for view online at all times. Online comments are delivered directly to the MPO Transportation Planner, who responds to the comment and files it. The website also lists current information on all meetings for all MPO committees, planning studies, publications, and related public events. The GDMPO website address is: http://www.whitfieldcountyga.com/eng/mpo.htm.

5. Meeting Notification:

The MPO serves public notice to local newspapers regarding upcoming MPO meetings. The notices contain the date, time and location of the meeting and are published at least 24 hours in advance of the meeting. The notices are published in The Daily Citizen and the Hispanic publication La Voz Newspapers in efforts to reach Dalton's Spanish-speaking community.

6. Project Workshops/Open Houses:

These are open and informal public meetings where MPO staff interacts with the public on an individual basis. Short presentations may be given, but the purpose of these meetings is to be project specific and to provide project information and solicit public comment and priorities. These types are meetings are typically held for special projects requiring heavy citizen input.

7. Public Hearings:

These are formal public meetings used to solicit public comment on projects or issues being considered for adoption by the MPO and they are primarily held for the LRTP and TIP. Comments from these meetings are recorded in the meeting minutes and the GDMPO staff typically responds (as needed) to comments from the public. The LRTP and TIP documents are made available for public review at the Dalton City Library, Dalton City Hall, Whitfield County Administrative Buildings #1 and #2, Chamber of Commerce, Varnell City Hall, Tunnel Hill City Hall and the NWGRC Offices. Electronic copies of the documents are also made available on the GDMPO website.

8. Visualization Techniques:

When appropriate, the following techniques are used to display information at meetings, hearings, on the website or any place information is being disseminated. The GDMPO staff is aware that different people interpret and analyze documents differently and will do everything possible to make information available in different formats. Some of the techniques listed below may not always be available at the GDMPO.

1. Maps

The maps utilized by the GDMPO display the project area, alternatives to the proposed project, evaluations of the alternatives, and data or changes to data regarding a specific project.

2. Photographs

When available, photos may be used to show examples of projects. For example, if a geometric change is proposed at an intersection, a picture and/or a rendering showing the geometric change of a similar intersection may be displayed.

3. Posters and Flyers

Posters and flyers may be used to announce meetings and events and may also be used as display materials at public meetings to visually show transportation plans and/or projects. They may contain project descriptions, meeting purpose, location, dates, times, and they may also be used to attract audiences in different languages.

4. Visual Presentations

Presentations will be made available to all MPO committees, local and state agencies, and other interested parties by the MPO staff. These presentations will contain information about LRTP and TIP updates and other MPO functions. These presentations will be used to explain the impact of these plans to the area and/or affected agency.

9. Participation Strategies, Techniques, and Procedures:

1. Public Awareness and Understanding

The goal is to raise public awareness and understanding of the transportation planning process, functions, responsibilities and programs of the MPO and identify how interested citizens can become involved through:

i. Speaking Engagements:

Members of the MPO professional staff and volunteer members of the Committees will speak to civic clubs, schools, churches, senior citizen groups, neighborhood groups, and other special interest groups interested in transportation issues. Speaking engagements will inform citizens of the purpose and process of the LRTP and the TIP and gather input.

ii. Media Relations:

Newspapers and television, radio stations serving Dalton and Whitfield County will be notified of all MPO Committee meetings, activities and products like the LRTP and the TIP. A list of reporters/contacts representing each media outlet will be compiled to utilize regarding transportation-planning activities. Special efforts will be made to educate media representatives on the transportation planning process and the role they play in citizen awareness and participation.

iii. Transportation Planning Guide:

A citizen's transportation planning brochure will be prepared and distributed to stakeholders on the mailing list and available to everyone. The brochure will include a history of planning efforts, an outline of the MPO functions, explanation of the planning process, summary of the impacts of transportation, and a form to allow citizens to participate in special planning projects. Copies of these brochures will be made available at meetings for citizen to review and take.

iv. Website:

The GDMPO utilizes the aforementioned website, which provides access to MPO transportation documents and will include announcements of all MPO meetings regarding transportation plans, programs, and/or projects.

10. Public Input

The goal is to provide the public with early, ongoing and reasonable opportunities for involvement in the transportation planning process through the following:

1. Open Houses

Copies of a plan or report will be placed in public places for public review over a period of time. This will be used for review of this PP, the LRTP and the TIP. Open houses will be located in various locations around Whitfield County. Occasionally, MPO staff members will be present to answer questions regarding the item(s) under review.

2. Public Meetings and Hearings

Public meetings are more informal and are used during the development of transportation plans and projects to inform and gather input from the public. Public meetings will be used in the development of the LRTP, the TIP and other major planning projects. Public hearings are more formal and comments from the public are usually recorded. Before the LRTP and TIP are adopted, the MPO, in coordination with the GDOT, will hold a public hearing.

3. Focus Groups/Listening Sessions

Focus groups and listening/brainstorming sessions assist in developing the LRTP and other major plans or projects. Through small groups comprised of the attendees of public meetings to establish goals and objectives, identify transportation issues, locate problem areas and offer possible solutions.

4. Public Comment Forms

Forms will be provided at all public meetings to allow attendees to write comments and concerns related to the plans/projects under review.

5. Surveys

Surveys will be distributed at various public meetings and hearings to gather input into the plans/projects under review. Surveys will also be available on the MPO website to gather input from people unable to attend public meetings.

11. Stakeholder Outreach

The GDMPO will maintain timely contact with key stakeholders throughout the transportation planning process through the following:

1. Stakeholder Task Forces

Stakeholders are identified to provide guidance in preparation of the LRTP, TIP and other major plans and projects. The MPO Technical Advisors assist in naming stakeholders that can assist with transportation planning, such as MPO Committee members, local elected officials, administrators and operators of public works departments, transportation service agencies, leaders of bicycle clubs, major businesses and industries in Whitfield County, administrators of public schools and Dalton College, and leaders of major civic groups with interests in transportation issues.

2. Stakeholder Interviews

Stakeholder Interviews are used with the members of the stakeholder task forces to guide the development of the LRTP and other major plans by encouraging them to write or give oral expressions to specific concerns or ideas for solutions.

12. Environmental Justice

The GDMPO will identify and involve traditionally underserved sectors such as the minorities, low income, elderly or disabled in the transportation planning process.

1. Outreach to Minority

Business alliances, faith organizations, community and neighborhood organizations, low-income, elderly or the disabled. Outreach will then include the compilation of lists of key persons, groups, agencies, churches and special interests. Demographic information will also be gathered to assess their special concerns and needs relative to transportation. Special efforts will be made to establish communication links with these groups which may include the publication of materials in Spanish, and upon request, provide translators at meetings. Also, special efforts will be made to conduct meetings in areas where minority groups live and to provide transportation to persons without a vehicle or who are physically handicapped.

2. Accessible Public Meetings/Workshops

All public meetings will be held at places handicapped accessible. Public meetings, whenever practical, will be held in or near the affected neighborhood. Special workshops on how to more effectively serve communities with high concentrations of minority, low income, elderly or disabled populations, will be held. Participants will include MPO staff members, persons skilled in working with these special groups and volunteer members living in these communities.

3. Establish Title VI and Environmental Justice Training and Briefing Sessions

MPO staff members will invite GDOT, FHWA, FTA professionals trained in the knowledge and applications of the provisions of Title VI and Environmental Justice to participate in briefing sessions to inform and educate MPO staff persons, committee members and others on the provisions of Title VI and Environmental Justice.

13. Performance Measures

Performance Measures serve as a means for the general public, state and federal reviewers, the GDMPO Committees and staff to evaluate the level of public participation in the creation of transportation documents, transportation policies and transportation improvements regarding transportation issues in the GDMPO planning area. Public participation is crucial to the process to ensure all sectors of the community are being served and have the opportunity to be heard and/or become more educated on the transportation issues affecting them. Public participation also serves as a check and balance for the GDMPO committees to ensure that anyone wishing to participate in the transportation planning process is free to do so in a public, open and friendly environment.

Performance Measures are collected through the various means described in the chart below as a way to better inform, educate and involve the general public and all interested parties in the transportation planning process for the GDMPO planning area.

Performance Measures are constantly reviewed, analyzed and updated or revised by the GDMPO committees and staff to ensure all sectors of the community are being notified of their right and opportunity to participate in the transportation planning process. Comments from the general public, public meeting attendees, members of the Policy and Technical Coordinating committees and the technical advisors are all documented and taken into consideration in the creation of all transportation planning documents and policies which directly affect transportation issues in the GDMPO planning area.

If any of the performance measures listed in the following chart fail to generate public involvement, that measure is evaluated for effectiveness, and if needed, revised and improved, so the general public and all interested parties can be better informed to increase their involvement in the public participation process and in the creation of all transportation planning practices, documents and policies affecting transportation issues in the GDMPO transportation planning area.

Performance Measures for the GDMPO			
Description	Quantitative	Qualitative	
Participation Program	Number of participants Number of issues identified Number of issues addressed	Level of full and open access to all in transportation planning process Timing of information about transportation issues/processes Accessibility of technical and policy information Timing of public notifications of meetings and public comment periods Consideration of public input during transportation planning process Level of coordination with statewide and other major public involvement processes	
Technical Advisors	Number of advisors Frequency of contact	How the Technical Advisors guidance is addressed in UPWP, LRTP, TIP	
Public Meetings	Number/type of public notifications Number of attendees Number of comments received Number of comment responses Number of avenues used to reach EJ populations	Public understanding of transportation planning process Availability of educational opportunities Timing of public involvement activities How public input was used in UPWP, LRTP, TIP development Meeting convenience: time, place, and accessibility Effectiveness of meeting format Effectiveness of notification and communication tools	
Stakeholder Interviews	Number of participants Number of issues identified by group Number of issues addressed in plan	How stakeholder's issues were addressed in UPWP, LRTP, TIP	
Contact/Mailing List	Number of contacts Description of diversity of list Frequency of contact	Effectiveness of members and advisors	
Website	Number of hits Number of comments received Number of comment responses	Quality and content of comments received	
Media Relations	Number of media contacts Number of press releases distributed Amount of media coverage	Effectiveness in reaching the public and attaining participation	
Brochure	Number of brochures distributed	Quality of brochure content Clarity of technical information and processes Availability of brochures Timing of distribution	

I. Appendices

A. Appendix A

1. Greater Dalton Metropolitan Planning Organization - Organizational Structure **GDMPO Staff** City of Dalton Transportation Planner City of Tunnel Hill City of Varnell Whitfield County Engineer Greater Dalton Metropolitan Planning Organization General Public (GDMPO) and Stakeholders Georgia Whitfield County Department of Transportation Administrator (GDOT) **GDMPO** Policy Committee (PC) **GDMPO Technical** Whitfield County Coordinating Board of Federal Committee (TCC Federal Highway Transportation Commissioners Administration Administration (FHWA) GDMPO Technical Advisors (TA)

B. Appendix B

1. GDMPO Members List

Whitfield County, Georgia Greater Dalton Metropolitan Planning Organization

		Poilicy Committee	
Name	Appointment	Company	Term Expiration
Ty Ross	Chairman	Administrator, City of Dalton	*No Committee Terms
Mike Babb	Vice - Chairman	Chairman, Whitfield County Borad of Comm.	*Officers elected annually
Mark Gibson	Member	Administrator, Whitfield County	
Mike Brown	Member	Administrator, City of Varnell	
Tate O' Gwin	Member	Councilman, City of Dalton	
Ken Gowin	Member	Mayor, City of Tunnel Hill	
Radney Simpson	Member	Assistant State Planner, GDOT	
		Pending Poilicy Committee	
Name	Appointment	Company	Term Expiration
Brittney Pittman	Member	Sole Commissioner, Murray County	*No Committee Terms
Ron Schinnick	Member	Mayor, City of Cohutta	*Officers elected annually
		Technical Coordinating Committee	
Name	Appointment	Company	Term Expiration
Kent Benson	Chairman	Engineer, Whitfield County	*No Committee Terms
Benny Dunn	Member	Director, Dalton Public Works	*Officers elected annually
Dave Cox	Member	West GA Planner, GDOT	
Ben Kinsey	Member	Assistant VP of Watershed, Dalton Utilities	
Tamara Christion	Member	FHWA	
Frank Hubbs	Member	Manager, Dalton Municipal Airport	
Rick Holsomback	Member	Operations Director, Whitfield County Schools	
Palmer Griffin	Member	Operations Director, Dalton City Schools	
DeWayne Hunt	Member	Director, Whitfield County Public Works	
Matt Sanford	Member	Murray County Transit	
Carlos Gonzalez	Member	FHWA	
Megan Weiss	Member	Transportation Planner, GDOT	
Mike Haithcock	Member	District 6 Engineer, GDOT	
		Advisory Committee	
Name	Appointment	Company	Term Expiration
Robert Buckley	Member	FTA	*No Committee Terms
Barnett Chitwood	Member	Northwest Georgia Regional Commission	*No Officers
Jean Garland	Member	Whitfield County Planning & Zoning Administration	

		Staff
Name	Title	Company
Jacob Bearden	GDMPO Coordinator	Whitfield County

C. Appendix C

1. Media Resources

Newspapers

The Daily Citizen

Attn: Tim Rogers P.O. Box 1167 Dalton, GA, 30722 Ph. 706-217-6397 Fax 706-275-6641 Email Address:

timrogers@daltoncitizen.com

La Voz Newspaper

Attn. Francisco Palacios 102 W. Cuyler St. Dalton, GA 30720 Ph. 706-272-0435 Fax 706-272-0442 Email Address: lavoz@optilink.us

Radio

WYYU/WDAL/WBLJ Radio

Clear Channel Radio Group Attn: Larry Gibson 613 Silver Circle Dalton, GA 30721 Ph. 706-278-5511 Fax 706-278-9917 Email Address:

lgibson@ngaradio.com

La Voz-Radio

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Television

WELF-TV 23

Attn: Ms. Richter 384 S. Campus Rd. Lookout Mountain, GA 30750 Ph. 706-278-0013 Fax 706-820-1735 Email Address:

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WDNN/TV N. Georgia Television

Attn: Calvin Means 101 South Spencer St. Dalton, GA 30721 Ph. 706-278-9713 Fax 706-278-7950 Email Address: cmeans@wdnntv.com

WRCB Channel 3

Attn: Derrall Stalvey 900 Whitehall Road Chattanooga, TN 37405 Ph. 423-267-5412 Fax 423-756-3148 Email Address: dstalvey@wrcbtv.com

WTVC NEWS Channel 9

Attn: Tom Henderson 4279 Benton Drive Chattanooga, TN 37406 Ph. 423-756-6397 Fax 423-757-7401 Email Address:

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D. Appendix D

1. Stakeholders

Various provisions of SAFETEA-LU require expanded consultation and cooperation with Federal, State, Local and Tribal agencies responsible for land use, natural resources and other environmental issues. The following is a list of Federal, State, and Local agencies the State DOT or MPO may chose to consult with:

Georgia Department of Economic Development Georgia Department of Community Affairs

Coordin Forester, Commission

Georgia Forestry Commission

Georgia Department of Natural Resources Georgia Department of Human Services Historic Preservation Division, DNR Environmental Protection Division, DNR State Parks & Historic Sites, DNR

Georgia Ports Authority Coastal Resources, DNR

Federal Highway Administration Federal Transit Administration Federal Aviation Administration

SAFETEA-LU also expands the listing of "interested parties to be engaged during the development of the Participation Plan, Statewide and MPO Transportation Plans and MPO Transportation Improvement Programs to include:

County Commissioners, Whitfield County

City Council, City of Tunnel Hill City Council, City of Cohutta

City of Dalton Fire and Police Department

City of Dalton Housing Authority Whitfield County Sheriff's Department

Dalton Utilities

DOT, Dalton City Board of Education City of Dalton Municipal Airport

CSX Railroad Nature Conservancy Trust for Public Land

City of Dalton Fire and Police Department

Dalton-Whitfield County Chamber of Commerce Whitfield Co/Georgia Convention & Visitors Bureau NGCAA, Inc., Mountain Area Transportation System Mayor and City Council, Dalton, Georgia

City Council, City of Varnell

City of Dalton Public Works Department City of Dalton Dept of Comm. Development Whitfield County Public Works Department

Whitfield County Fire Department

Dalton Downtown Development Authority DOT, Whitfield Co. Board Of Education

Norfolk/Southern Railroad

Dalton Bike Club

Conasauga River Alliance

Whitfield-Murray Historical Society, Inc.

Whitfield Co. Emergency Management Agency

Carpet Industries

Northwest Georgia Transportation Club Georgia Motor Trucking Association

E. Appendix E

1. Glossary of Terms

1. Glossary of Term		
GDMPO	The Greater Dalton Metropolitan Planning Organization is the transportation	
	policy-making organization made up of representatives from local governments, transportation agencies and citizens appointed to serve in an advisory capacity.	
3-C process	MPOs are created in order to ensure that existing and future expenditures for transportation projects and programs are based on a comprehensive , cooperative and continuing (3-C) planning process.	
PP	The Participation Plan is a guide to assure that the concerns and issues of everyone with a stake in transportation decisions are identified and addressed in the development of transportation policies, programs, plans, and projects being proposed in the community.	
GDOT	The Georgia Department of Transportation.	
PC	The Policy Committee is the forum for cooperative decision-making and is composed of the principal elected officials of participating governments as well as appointed officials of agencies that oversee or operate major transportation modes within the MPO area.	
TCC	The Technical Coordinating Committee is composed of representatives of public agencies having transportation or transportation related planning, programming, and/or implementation responsibilities within the MPO area.	
TA	Technical Advisors advise the Policy and Technical Coordinating Committees on matters of public opinion from individual citizens and citizen groups regarding transportation plans, study findings, and recommendations.	
LRTP	The Long Range Transportation Plan is 20-year horizon plan that includes both short-range and long-range strategies/actions that lead to the development of an integrated intermodal transportation system that facilitates the efficient movement of people and goods. The plan must be updated every five years.	
TIP	The Transportation Improvement Program is a 3-year program of projects, updated annually, listed by priority, location, type, project phase, cost, and funding source and it is prepared in cooperation with the Georgia Department of Transportation,. Projects listed in the TIP have been identified in the adopted Long Range Transportation Plan.	
UPWP	The Unified Planning Work Program is an outline of the transportation planning tasks to be performed in the MPO study area. The descriptions of the tasks include objectives, methodology, products, responsible agency, costs, and funding source.	
23 CFR450C, Sec. 450.322	23 CFR450C, Sec. 450.322 is the regulation listed in the Federal Register pertaining to the requirement of Title 23 United States Code regarding the transportation planning process and the development of the Transportation Plan.	
Travel Demand	Travel demand can be measured by the amount of traffic that is generated by various land uses or by the amount of vehicles that pass a certain point along a roadway.	
Intermodal Transportation System	An intermodal transportation system is an integration of transportation facilities that function interdependently with various modes of transportation. For example an intermodal system might include a parking area for motorists who would complete a trip by using a bus while their car is parked.	

Intermodal connections

Intermodal connections are links between modes of transportation, like a park & ride area for transit services or carpooling, or parking for airline passengers, or a trailhead for bicyclists or pedestrians who park their vehicles and continue on by bicycle or walking.

23 CFR 450C, Sec. 450.316(b)

23 CFR 450C, Sec. 450.316(b) is the regulation listed in the Federal Register pertaining to the requirement of Title 23 United States Code regarding public involvement in the transportation planning process.

EPA

The Environmental Protection Agency

FHWA

The **Federal Highway Administration** of the U.S. Department of Transportation.

TMA

Urbanized areas exceeding populations of 200,000 are designated as **Transportation Management Areas**. In addition to the transportation planning requirements of areas of less than 200,000 people, these areas must also establish a congestion management system. If a TMA is also classified as nonattainment regarding air quality standards, special requirements are imposed to assist in gaining attainment status.

Nonattainment

Nonattainment refers to urbanized areas that do not meet the air quality standards set by the EPA

Executive Order 12898

The **Executive Order 12898** was issued by President Clinton on February 11, 1994 that "each Federal agency shall make achieving environmental justice part of its mission by identifying and addressing, as appropriate, disproportionately high and adverse human health or environmental effects of its programs, policies, and activities on minority populations and low-income populations."

O.C.G.A. § 50-14-1 et seg.

The Official Code, Georgia Annotated, paragraph 50-14-1 and following (et seg.) is the Georgia law that requires that meetings of decision-making bodies be open to the public.

SWTP

Statewide Transportation Plan developed by the Georgia Department of Transportation.

STIP

State Transportation Improvement Program developed by the Georgia Department of Transportation. This program is updated annually.

Environmental Justice

The goal of **environmental justice** is to ensure that services and benefits are fairly distributed to all people, regardless of race, national origin, or income, and that they have access to meaningful participation in the development of services.

Title VI

Title VI of the Civil Rights Act of 1964 states that "no person in the United States shall, on the ground of race, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance."

ADA

The Americans with Disabilities Act (ADA) prohibits discrimination against people with disabilities in employment, transportation, public accommodation, communications, and governmental activities.

DBE

Disadvantaged Business Enterprises are for-profit small business concerns where socially and economically disadvantaged individuals own at least a 51% interest and also control management and daily business operations. African Americans, Hispanics, Native Americans, Asian-Pacific and Subcontinent Asian Americans, and women are presumed to be socially and economically

disadvantaged. Other individuals can also qualify as socially and economically disadvantaged on a case-by-case basis.

Appendix F Language Assistance Plan (LAP)

I. Introduction

The Greater Dalton MPO operates a transportation planning program within Whitfield County area. The Language Assistance Plan (LAP) has been prepared to address GDMPO's responsibilities as they relate to the needs of individuals with Limited English Proficiency (LEP). Individuals, who have a limited ability to read, write, speak or understand English are LEP. In the GDMPO service area there are 14,689 residents or 15.6% who describe themselves as <u>not</u> able to communicate in English "very well" (Source: US Census). The GDMPO is federally mandated (Executive Order 13166) to take responsible steps to ensure meaningful access to the benefits, services, information and other important portions of its programs and activities for individuals who are LEP. The GDMPO has utilized the U.S. Department of Transportation (USDOT) LEP Guidance Handbook and performed a four factor analysis to develop its LAP.

The U.S. Department of Transportation Handbook, titled "Implementing the Department of Transportation's Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient (LEP) Persons: A Handbook for Public Transportation Providers, (April 13, 2007) " (hereinafter "Handbook"), states that Title VI of the Civil Rights Act of 1964, 42 U.S.C. 2000d et seq., and its implementing regulations provide that no person in the United States shall, on the grounds of race, age, sex, disability, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity that receives Federal financial assistance (Handbook, page 5). The Handbook further adds that Title VI prohibits conduct that has a disproportionate effect on LEP persons because such conduct constitutes national origin discrimination (Handbook, page 5).

Executive Order 13166 of August 16, 2000 states that recipients of Federal financial assistance must take reasonable steps to ensure meaningful access to their programs and activities by LEP persons (Handbook, page 6). Additionally, recipients should use the DOT LEP Guidance to determine how best to comply with statutory and regulatory obligations to provide meaningful access to the benefits, services, information and other important portions of their programs and activities for individuals who are LEP (Handbook, page 6).

This plan will demonstrate the efforts that the GDMPO undertakes to make its service accessible to all persons without regard to their ability to communicate in English. The plan addresses how services will be provided through general guidelines and procedures including the following:

- Identification: Identifying LEP populations in service areas
- Notification: Providing notice to LEP individuals about their right to language services
- Interpretation: Offering timely interpretation to LEP individuals upon request
- Translation: Providing timely translation of important documents
- Staffing: Identifying GDMPO to assist LEP customers
- Training: Providing training on LAP to responsible employees.

II. Four Factor Analysis

The analysis provided in this report has been developed to identify LEP population that may use GDMPO services and identify needs for language assistance. This analysis is based on the "Four Factor Analysis" presented in the Implementing the Department of Transportation's Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient (LEP) Persons, dated April 13, 2007, which considers the following factors:

- 1. The number and proportion of LEP persons in the service area who may be served or are likely to encounter a GDMPO program, activity or service.
- The frequency with which LEP persons come in contact with GDMPO programs, activities or services.
- 3. The nature and importance of programs, activities or services provided by the GDMPO to the LEP population.
- 4. The resources available to GDMPO and overall costs to provide LEP assistance

a. Factor 1: The Number and Proportion of LEP Persons Serviced or Encountered in the Eligible Service Population

Of the 102,599 residents in the GDMPO service area 14,689 residents describe themselves as speaking English less than "very well". People of hispanic descent are the primary LEP persons likely to utilize Whitfield County Transit System services.

Appendix H contains a table which lists the languages spoken at home by the ability to speak English for the population within the Whitfield County Transit System service area.

b. <u>Factor 2: The Frequency with which LEP Individuals Come into Contact with Your Programs, Activities, and Services</u>

The Federal guidance for this factor recommends that agencies should assess the frequency with which they have contact with LEP individuals from different language groups. The more frequent the contact with a particular LEP language group, the more likely enhanced services will be needed.

The GDMPO has assessed the frequency with which LEP individuals come in contact with the system. The methods utilized for this assessment include analysis of Census data, examining phone inquiries, requests for translated documents, and staff survey. As discussed above, Census data indicates that the Spanish speaking population is the most prominent in the serviced area. Over the past six years, the GDMPO has had zero requests for translated documents.

c. Factor 3: The Nature and Importance of the Program, Activity, or Service Provided by the Recipient to People's Lives

Public transportation and regional transportation planning is vital to many people's lives. According to the Department of Transportation's *Policy Guidance Concerning Recipient's Responsibilites to LEP Persons*, providing public transportation or planning access to LEP persons is crucial.

d. Element 4: Providing Note to LEP Persons

The GDMPO will make Title VI / Nondiscrimitory information available in English and Spanish on the organization's website. Key documents are written in English and Spanish. Notices are also posted in the GDMPO office lobby. Additionally, when staff prepares a document or schedules a meeting, for which the target audience is expected to include LEP individuals, then documents, meeting notices, flyers, and agendas will be printed in an alternative language based on the known LEP population.

e. <u>Element 5: Monitoring and Updating the Plan</u>

The plan will be reviewed and updated on an ongoing basis. Updates will consider the following:

- The number of documented LEP person contacts encountered annually
- How the needs of LEP persons have been addressed
- Determination of the current LEP population in the service area
- Determination as to whether the need for translation services has changed
- Determine whether GDMPO's financial resources are sufficient to fund language assistance resources needed

The GDMPO understands the value that its service plays in the lives of individuals and the importance of any measures undertaken to make the use of system easier. The GDMPO is open to suggestions from all sources, including customers, staff, other agencies with similar experiences with LEP communities, and the general public, regarding additional methods to improve their accessibility to LEP communities.

III. Safe Harbor Provision

DOT has adopted the Department of Justice's Safe Harbor Provision, which outlines circumstances that can provide a "safe harbor" for recipients regarding translation of written materials for LEP population. The Safe Harbor Provision stipulates that, if a recipient provides written translation of vital documents for each eligible LEP language group that constitutes five percent (5%) of the total population of persons eligible to be served or likely to be affected or encountered, then such action will be considered strong evidence of compliance with the recipient's written translation obligations. Translation of non-vital documents, if needed, can be provided orally. If there are fewer than 50 persons in a language group that reaches the five percent (5%) trigger, the recipient is not required to translate vital written materials but should provide written notice in the primary language of the LEP language group of the right to receive competent oral interpretation of those written materials, free of cost.

The GDMPO service area does have LEP populations which qualify for the Safe Harbor Provision. The Spanish LEP population is 15%.

The Safe Harbor Provision applies to the translation of written documents only. They do not affect the requirement to provide meaningful access to LEP individuals through competent oral interpreters where oral language services are needed and are reasonable. The GDMPO may determine, based on the Four Factor Analysis, that even though a language group meets the threshold specified by the Safe Harbor Provision, written translation may not be an effective means to provide language assistance measures.

Appendix G Operating Area Language Data

	Whitfield (County, Georgia
	Estimate	Margin of Error
Total:	94,012	+/-85
Speak only English	65,834	+/-782
Spanish or Spanish Creole:	26,489	+/-681
Speak English "very well"	11,857	+/-974
Speak English less than "very well"	14,632	+/-931
French (incl. Patois, Cajun):	127	+/-133
Speak English "very well"	78	+/-70
Speak English less than "very well"	49	+/-75
French Creole:	4	+/-35
Speak English "very well"	4	+/-35
Speak English less than "very well"	0	+/-31
Italian:	23	+/-29
Speak English "very well"	14	+/-24
Speak English less than "very well"	9	+/-15
Portuguese or Portuguese Creole:	49	+/-67
Speak English "very well"	24	+/-36
Speak English less than "very well"	25	+/-37
German:	25	+/-20
Speak English "very well"	25	+/-20
Speak English less than "very well"	0	+/-31
Yiddish:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Other West Germanic languages:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Scandinavian languages:	20	+/-25
Speak English "very well"	20	+/-25
Speak English less than "very well"	0	+/-31
Greek:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Russian:	82	+/-129
Speak English "very well"	0	+/-31
Speak English less than "very well"	82	+/-129
Polish:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Serbo-Croatian:	44	+/-64
Speak English "very well"	34	+/-61
Speak English less than "very well"	10	+/-17
Other Slavic languages:	12	+/-16
Speak English "very well"	12	+/-16
Speak English less than "very well"	0	+/-31
Armenian:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Persian:	20	+/-33
Speak English "very well"	0	+/-31

Speak English less than "very well"	20	+/-33
Gujarati:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Hindi:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Urdu:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Other Indic languages:	75	+/-117
Speak English "very well"	51	+/-79
Speak English less than "very well"	24	+/-40
Other Indo-European languages:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Chinese:	74	+/-102
Speak English "very well"	10	+/-16
Speak English less than "very well"	64	+/-100
Japanese:	32	+/-55
Speak English "very well"	29	+/-54
Speak English less than "very well"	3	+/-4
Korean:	68	+/-66
Speak English "very well"	51	+/-58
Speak English less than "very well"	17	
Mon-Khmer, Cambodian:	0	+/-28
		+/-31
Speak English loss than "very well"	0	+/-31 +/-31
Speak English less than "very well"	0	
Hmong: Speak English "very well"	0	+/-31 +/-31
	0	
Speak English less than "very well" Thai:	0	+/-31
	+	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Laotian: Speak English "very well"	0	+/-31 +/-31
Speak English less than "very well"		
	334	+/-31
Vietnamese:	+	+/-390
Speak English "very well"	204	+/-251
Speak English less than "very well"	130	+/-142
Other Asian languages:	206	+/-288
Speak English "very well"	206	+/-288
Speak English less than "very well"	0	+/-31
Tagalog:	21	+/-32
Speak English "very well"	21	+/-32
Speak English less than "very well"	0	+/-31
Other Pacific Island languages:	15	+/-37
Speak English "very well"	0	+/-31
Speak English less than "very well"	15	+/-37
Navajo:	0	+/-31
Speak English "very well"	0	+/-31

Speak English less than "very well"	0	+/-31
Other Native North American languages:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Hungarian:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
Arabic:	324	+/-211
Speak English "very well"	270	+/-177
Speak English less than "very well"	54	+/-47
Hebrew:	0	+/-31
Speak English "very well"	0	+/-31
Speak English less than "very well"	0	+/-31
African languages:	81	+/-57
Speak English "very well"	81	+/-57
Speak English less than "very well"	0	+/-31
Other and unspecified languages:	53	+/-82
Speak English "very well"	53	+/-82
Speak English less than "very well"	0	+/-31

Appendix H Demographic Maps

